

PIKAIA LODGE

Cancellations Fees

- 60-31 days before arrival: 50% rate
- 30- 0 days before arrival: 100% of rate

High Season + Festive

- 90-61 days before arrival: 50% of the rate
- 60-0 days before arrival: 100% of the rate

Terms & Conditions

- All excursions and transfers are arranged on a shared basis. Private excursions should be requested in advance with your reservations agent and will be quoted as an additional service
- Explorations maximum capacity: M/Y Pikaia I: 16 guests, M/B Pikaia II: 6 guests
- Cabin allocation on board a private yacht (Pikaia I) will be determined by room category purchased at the lodge
- Yacht navigations require a minimum of 4 guests
- Prior to confirmation, guests must inform the reservation team of any food allergies or medical conditions that might affect any part of their stay
- All reservations have a “tentative” status until receipt of payment. Once the deposit or total payment has been received, the reservation(s) will be changed to a “confirmed” status.
- In addition to cancellation penalties, all financial returns are subject to government taxes, credit card fees, and admin fees. These charges may add up to 10%
- The payee will be responsible for any bank fees and other charges incurred in the payment process
- Pikaia lodge does not accept changes to reservation dates
- In the case that Pikaia lodge permits date changes to reservations, guests fully acknowledge and accept that date changes are only allowed once and normal cancellation policies do not apply
- Reservations and explorations are non-transferable.
- In the event of cancellation or change to the reservation made by the guest(s), we will consider it a new reservation and it will be subject to all the applicable penalties
- Itineraries, including diving or additional excursions, will only be confirmed upon final payment.
- If a trip is canceled due to acts of God, war, labor strikes, political unrest, volcanic eruption, earthquake, flooding, tropical storms, global disasters, or

any emergencies such as pandemics, epidemics, or other circumstances beyond the guest's reasonable control. Pikaia lodge will maintain its payment and cancellation policies as mentioned here

- Pikaia lodge will not be subject to refunds for proportions of the stay missed due to delayed or canceled flights prior or during the journey to the lodge.
- Exploration packages include a specific itinerary. If a guest is interested in an optional additional activity, it is highly recommended to plan such activities in advance, which are also subject to availability.
- Pikaia lodge reserves the right to make changes to these terms and conditions at anytime and at our own discretion. All changes are effective immediately and apply to all aspects.

Child policy

- Minimum age permitted is 8 years old
- Child prices apply to all children bellow 12 years old
- Children from 12 years old will be considered adults
- A child will be accommodated on a roll out bed in the parents room if they are 12 years of age and under
- A maximum of two adults and two children sharing per room is allowed
- Children of 12 years and under are not permitted to stay alone in a room
- Parents with two children under twelve years of age will be roomed as follows: one parent and one child per room
- Children may not stay alone or share rooms in any case during Festive or High Season
- An adult should accompany children during all explorations and activities
- Pikaia Lodge does not provide any stroller or car safety equipment for guests with children
- In the case that a child is preferred to be accommodated in a separate room, full adult rates will apply
- Full rate is charged for children for all optional additional activities

Lodge Annual Closure

Pikaia lodge will close from 6 September until 18 October 2023 due to yearly maintenance routines and staff holidays